

MyNetTeller and Payment Center FAQ Sheet

1. What is My NetTeller and Payment Center?

My NetTeller and Payment Center are two new customizable landing pages that you can configure so that each time you login to Online Banking and Bill Pay, you see a customized page of features that you choose. They will not replace any existing pages within Online Banking or Bill Pay; they are simply new pages that can be added to make your online experience more customizable and user friendly.

2. What options are available through My NetTeller and Payment Center?

Below is a sample screen. You can determine:

- Whether to make the My NetTeller screen or the Payment Center screen the new default landing page upon login.
- Which widgets to display and the order those widget will appear (top to bottom) within the designated columns.

The screenshot displays the MyNetTeller interface with a navigation bar at the top containing tabs for Main, Bill Payment, E-Statements, and Options. Below the navigation bar, there are sub-tabs for My NetTeller, Accounts, Order Checks, Interest Rates, and Open An Account. The main content area is divided into several columns of widgets:

- Alerts:** No Alerts.
- GoTo:** No GoTo items selected. Use the 'Configure Settings' icon above to select your items.
- Messages:** No new Secure Messages. Send Message.
- Transfer:** Transfer form with fields for Amount (\$ 0.00), From, and To. Transfer button.
- Download:** Download form with dropdowns for Select Account, Select Format, and Select Range. Download button.
- Account Balances:** No accounts selected. Use the 'Configure Settings' icon above to select your accounts to view.
- My Accounts:** No accounts selected. Use the 'Configure Settings' icon above to select your accounts to view.
- Recent Transactions:** No recent transactions for your selected transactions in the last 45 days. Use the 'Configure Settings' icon above to select your transactions to view.
- Scheduled Transfers:** Table showing scheduled transfers:

Date	Description	Amount	Action
03/22/10	Bus DDA 0001 -> Tish CK 0005	\$7.77	View
03/22/10	Bus DDA 0001 -> Tish CK 0005	\$1.11	View
- Recent Transfers:** No recent transfers found.
- Recent Statements:** No statements are available. To add other accounts, use the 'Configure Settings' icon above to select your accounts.
- Welcome:** PUNKY LEE BREWSTER, tcambron@jackhenry.com, Change, Last Login: 08/16/2010 - 03:19:42 PM.
- Did You Know:** ...you can set the order of any of the widgets? Find out more...
- Check It Out!:** You can now create your own NetTeller landing page. Click the MyNetTeller link above or the GO! button below to get started!
- VIP Tokens:** The key to securing your personal info. Call us about this service today!

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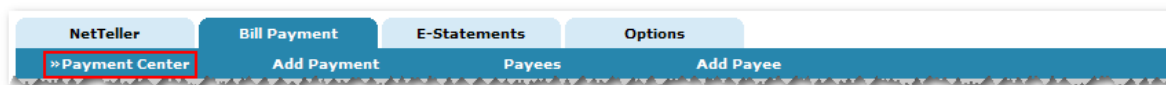
3. How do I begin using My NetTeller and Payment Center home pages?

Initially, you must actively navigate to the *My NetTeller* or *Payment Center* options. You can then select to make one of the pages the new landing page.

The *My NetTeller* option is accessible within the main navigation bar upon initial login, and appears just to the left of the Account Listing option. It is also accessible from any other main option (e.g. Transfers, Transactions, Stop Payments) under the main tab.



The *Payment Center* option is found under the Bill Payment tab and is accessible from any option within the Bill Pay tab. It is the default landing page for options in the Bill Payment tab.



4. What is a widget?

A widget is a piece of code within a Web page that contains specific bits of data of interest to you, the user. Multiple widgets display on one screen to allow you to establish a dashboard style view of NetTeller. An example of a My NetTeller widget would be “Scheduled Transfers”.

5. What is a Lightbox?

A lightbox is a window that allows you to configure the widgets that display on the My NetTeller page and configure the content of individual widgets.

6. How will I know which widgets can be configured within My NetTeller?

Upon navigating to the *My NetTeller* option, you will see Marketing Ads, default widgets and page configuration options. Configurable widgets will show a default message indicating that you should use the ‘Configure Settings’ icon. Once you initially configure the widget, data will populate.

7. How will I know which widgets can be configured within Payment Center?

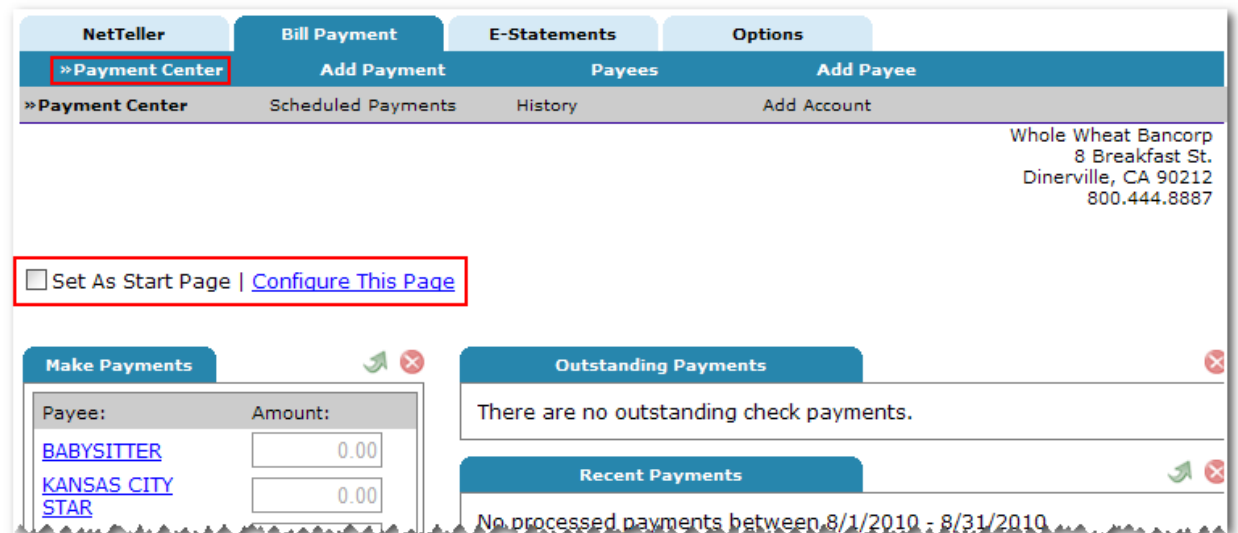
The Payment Center is housed under the Bill Pay tab in NetTeller. Payment Center functionality will only apply to users enrolled in NetTeller Bill Pay. You must have established at least one Payee before being able to access the Payment Center option.

Upon navigating to the *Payment Center* option, you will see default widgets and page configuration. Configurable widgets will show a default message indicating that you should use the ‘Configure Settings’ icon. Once you initially configure the widget, data will populate.

8. How do I set My NetTeller or Payment Center pages as my start page?

You can configure the *My NetTeller* or *Payment Center* page with the **Set As Start Page** option, which appears in the top left portion of each screen.

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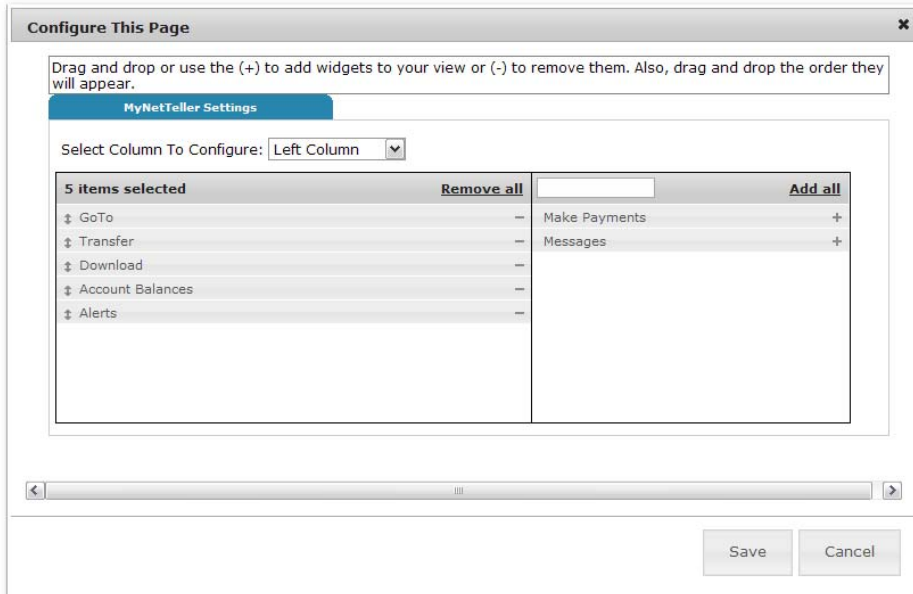
By selecting either MyNetTeller or Payment Center as your start page, you will save the page as the new landing screen upon login instead of seeing the standard Account Listing page. You will still be able to easily navigate to the traditional Account Listing page. You can also deselect the Set As Start Page field to restore the traditional Account Listing page as the default landing page.

Important: Only one Start Page can be selected. For example, if *My NetTeller* has already been selected as the start page, and you then select *Payment Center* as the start page, this new selection will trump the previous selection. You would be directed to *Payment Center* upon next login.

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9. Once I set either My NetTeller or Payment Center page as my start page, how do I configure the page for customization?

Simply click the **Configure This Page** link on either the *My NetTeller* or *Payment Center* page. You will then see a lightbox window allowing control over which widgets to display on that page. Any widget not set as a default will be listed in the right column of the lightbox window and can be added on the page. Please be sure to click Save to retain changes made to the page.



10. Can I configure the content within each widget?

Yes, while the configuration concept for each widget is the same, the content within the configuration lightbox window will vary based on the purpose of the widget. Note: The Configure icon will not appear on widgets where configuration is not applicable. Simply click the **Configure** icon on the widget and the Configure lightbox will appear, please be sure to click Save to retain changes made to the widget:

